

BENCHMARK DENTAL LAB



45 Plant Road, Suite 209

Hyannis, MA 02601

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BENCHMARK \bench-mark\ n. A standard set by the best existing practice, product or service.

Procedural Timetable

In Lab Days

CUSTOM TRAY	3
WAX RIM	3
SET UP	4
ACRYLIC PROCESS	4
FLEXIBLE RESIN PROCESS	8
CAST FRAMEWORKS	11
HARD OR DUAL LAYERED NIGHTGUARD	5
SOFT NIGHTGUARD	3
FLIPPER (1 TO 3 TEETH)	2
DUPLICATE MODELS	1
FLEXIBLE CLASPS	3
REPAIRS/RELINES/ADDITIONS	1

This time table is meant to be suggestive as to allow for all work to be completed accurately and delivered on time. We understand that there are circumstances that make it necessary to request work quicker than the standard turnaround time. We welcome these cases and will make every effort to be as accommodating as possible. Please call ahead to request rush cases to avoid delays while we attempt to reschedule your case in line with our timetable.

Please note that the turnaround times listed above are for each step in the process. When combining steps you should also combine the turnaround time. For example, if you send us models and request a processed appliance, we will need the four days to set-up the case, and four days to process the case. If you would like a framework with teeth set for try-in, we will need 11 days for the framework and four days to set the teeth.

All times listed are business days in the laboratory and do not include pick-up or delivery days. Any case requested earlier than 12PM will likely need to be delivered the day before; please factor this in when scheduling return dates. Any case requesting a phone call, or missing information, will be placed on hold pending resolution. Once resolved, we will begin working on the case in line with our time table.